

The HPCSA has moved to a system to monitor continuous compliance with Continuous Professional Development (CPD) requirements and has discontinued the random sampling of registered health care providers.

In 2021 the HPCSA introduced a self-service platform on the HPCSA website where practitioners could submit evidence of CPD compliance. Practitioners were able to upload certificates of completion or attendance not older than 24 months; in other words, the CPD points received, or activities completed during 2019, 2020 and 2021.

In 2022 the HPCSA introduced bulk uploads by CPD service providers and has approved that the facilitators / providers of CPD activities can submit proof of completion / attendance directly to the HPCSA to update a practitioner's CPD record. Thus, the submission of CPD certificates is no longer required for CPD activities taking place from **01 March 2022**. A notification will be sent from the HPCSA to the practitioner's contact number / email as soon as their CPD status is updated.

WHAT DOES THIS MEAN FOR FOCUS ON HEALTH MEMBERS?

- **Activities as from the 1st of March 2022**

We will be uploading all CPD activities **completed through Focus on Health** from the 1st of March 2022

onto the HPCSA platform, and no administration fee will be charged for this service.

As with any new system, we foresee that the HPCSA may have some problems in implementation. For this reason, we strongly advise you to keep record of all CPD activities completed. Since we cannot guarantee that all service providers will do this, it is important that you retain a copy of your Individual Activity Record (IAR), at least for the next 12 months OR until we are sure this new system runs smoothly.

For all our members we will thus retain our facility to upload certificates onto your Focus on Health profile and to keep available a copy of your Activity Record. This will also ensure that should the HPCSA experience any technical difficulty, a record of your CPD points achieved remains available.

- **Activities before the 1st of March 2022**

All valid certificates of attendance and completion of self-study activities completed before the 1st of March 2022 should be uploaded onto the HPCSA self-service platform by the practitioner him- herself.

We will continue to assist in uploading these CPD activities onto the HPCSA's practitioner portal.

Should you require our assistance with this matter, kindly note that an additional fee of R150.00 is applicable.

Furthermore, you will have to complete our consent form to grant us permission to access your portal: <https://foh-cpd.co.za/registration/consent-form-hpcsas-login-credentials/>

THE HPCSA'S MONITORING SYSTEM

When you log in on the HPCSA's self-service portal this is the summary you will find: <http://prntscr.com/26xjnja>.

We have been made aware of some members, upon accessing the CPD portal, finding that valid activities (CEUs) have inexplicably lapsed and that this influences their CPD compliance status. The reason for this change in compliance status could be that activities completed in 2019 had now lapsed and that new activities should be completed.

Your CPD compliance status will only reflect "Yes" should you have 30 or 60 valid CEU's, depending on your profession.

Because points are valid for two years and then lapse, CPD is a dynamic process where points are continuously obtained, but also continuously lapse. You can only remain compliant if you PLAN your CPD.

Thus, we would like to reiterate the importance that CPD is a **continuous** process, therefore, you need to make sure that you have the 30 or 60 CEU's for the past two years and then complete the required number of CEUs (15 or 30, depending on your profession) **every year**. This will ensure that as some activities lapse, new ones are updated and thus keep your active CEU's at 30 or 60.

HOW WILL FOCUS ON HEALTH ADAPT TO THIS CHANGE IN THE MONITORING SYSTEM

We take guidance from the HPCSA's CPD guidelines throughout this process.

https://www.hpcsas.co.za/Uploads/Professional_Practice/CPD/CPD%20Guidelines%20Sept%202017.pdf

Our system was geared towards providing the maximum validity period for all activities completed. All activities prior to 2022 reflected ONE completion date for everyone, namely 31 December of that year with an expiry date 24 months thereafter.

This is now being changed to reflect the date you complete an activity on.

We will periodically advise you of your CPD status by monitoring your progress with Focus on Health activities.

You can also forward communication received from the HPCSA to us with the aim of updating your record with points received from other providers as well.

This will then enable us to pro-actively keep you informed of your CPD status.

But being with Focus on Health should set your mind at ease.

It does not matter that much when you complete your activities – we will be there the following year with a new set of activities.

TECHNICAL ERROR OF THE HPCSA EMAIL

RE: CPD Notice email that was send to some practitioners on Friday the 11th of February 2022

The HPCSA has sent an email with the subject "CPD Notice" to some healthcare practitioners. This email was to communicate another change, effective 1st of March 2022, in monitoring CPD compliance. The first part of the email had a summary of two CPD activities. For example, <http://prntscr.com/26xj9ed>. However, this didn't make sense and on following this up with the HPCSA we were informed that it was a technical error and may be ignored. However, the information that was communicated in the email regarding the changes taking place is of high importance.

CLIENT SERVICE

Our offices are open daily during weekdays from 08:00 – 16:00. Our landlines have at long last been moved and you can call us on **012 653-2394 / 0133** again. Some staff members continue to work remotely.

CONTACT DETAILS

Answer sheets, proof of payments, certificates, and other queries:

WhatsApp: 074 230 3874

Email: info@foh-cpd.co.za

Focus on Health uses WhatsApp as an alternative communication method and not an instant messaging service. Messages are checked and replied to daily.

Should you require urgent assistance please contact our office.